

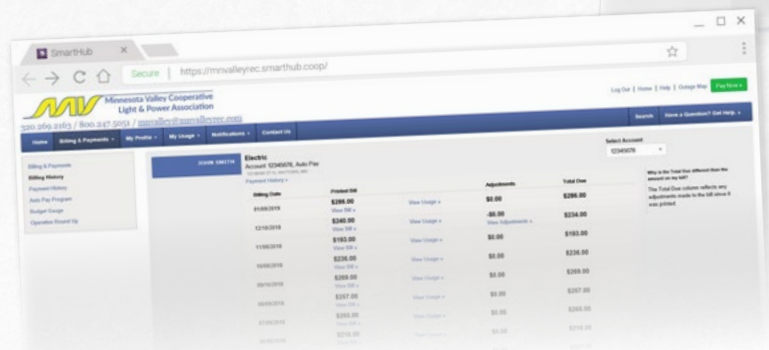
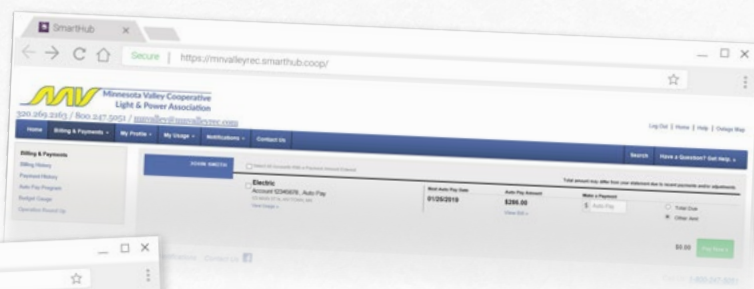
Features of SmartHub

SmartHub is a web and mobile app that allows our members to interact with us like never before. View and pay your bill, monitor usage 24/7, report service issues, get live updates on outages and more.



Make a payment:

Make a one-time payment online or set up auto pay through SmartHub.

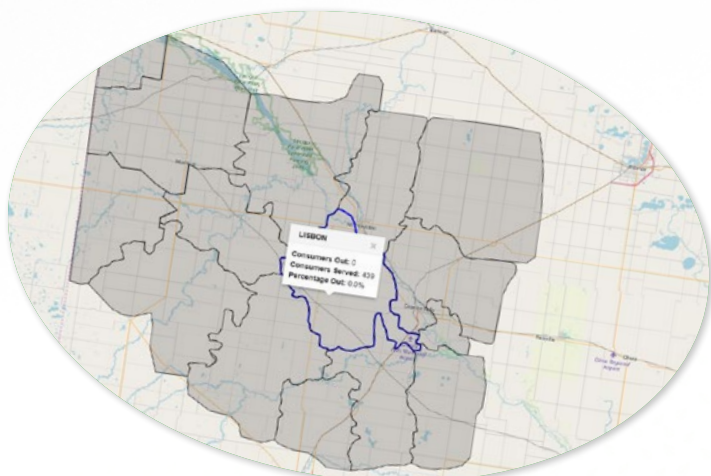


View your bill history:

View your billing history to see how this month's bill compares to previous months.

View your usage:

Use the usage explorer feature to find information on your energy usage. SmartHub gives you the ability to view your usage total for the month or day. You also have access to view what your heat meter is using. Curious about how the temperature outside is affecting your usage? SmartHub provides high/low and average temperatures for each day or a monthly average.



See outage map:

Use SmartHub to access our live Outage Map. This interactive map reports if we are experiencing outages. View by substation or by county to see how many of your neighbors are out.

Sign Up for SmartHub Today!

To Sign Up Through Our Website:



- 1) Visit www.mnvalleyrec.com and click the button labeled *Online Account Access* then select the *New User Sign Up* link
- 2) Click the <https://mnvalleyrec.smarthub.coop> link
- 3) On the SmartHub login page, select *New User*
- 4) Enter your account information and choose *Submit* (Be sure to drop down the security question to "Mailing Zip Code")
- 5) A temporary password will be sent to the email address you provide. When you receive the email, click the login link and use the temporary password.
- 6) Change your password and choose *Confirm* to access SmartHub

To Sign Up Through the App:



- 1) Download the app from the Apple App Store or the Google Play Store by searching for "MVCLP". A white icon with Willie Wiredhand, with our partner, National Information Solution Coop under it.
- 2) Click the hyperlink to Register New Account
- 3) Enter your account information and choose *Register*
- 4) A temporary password will be sent to the email address you provide. When you receive the email, click the login link and use the temporary password.
- 5) Change your password and choose *Continue* to access the SmartHub app

Your Billing Account # _____
Last Name _____
Mailing Zip Code _____
Your Location ID _____